

Hours Not Worked Louisville Metro Corrections



KPI Owner: Gloria Fuqua

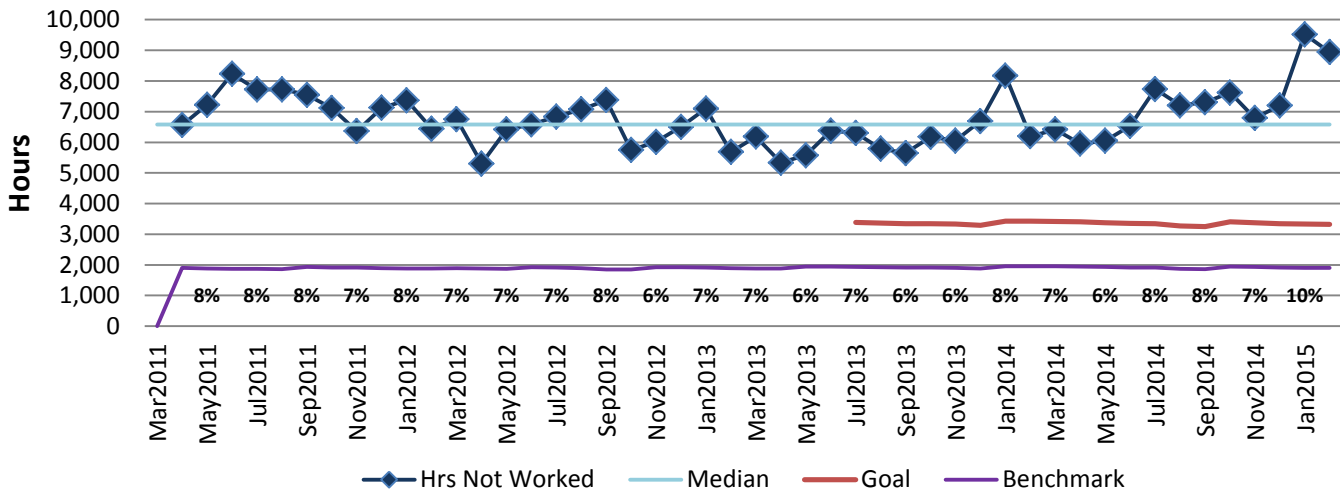
Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14 83,185 Goal: Reduce Hours Not Worked to no more than 3.5% of Total Hours by the end of FY15 Benchmark: Local Government rate of 2%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step is Unclear Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Unclear

How Are We Doing?

Mar2014-Feb2015 12 Month Goal	Mar2014-Feb2015 12 Month Actual		Feb2015 Goal	Feb2015 Actual	
40,173	87,279		3,318	8,944	
Hours	Hours		Hours	Hours	

Hours Not Worked



Mar2014-Feb2015 Pareto Analysis

